



ATLANTIC
WHOLESALEERS WEST,
INC.

Auto Accessories Manufacturer, Importer and Distributor

4614 WHITTIER BLVD, LOS ANGELES CA 90022 TEL:562-912-1367 FAX:562-6672172 EMAIL: SALES@DELTAWHEEL.COM

RETURN INSTRUCTIONS (RETAIL SHOPS/DEALER/ DISTRIBUTER):

TO IMPROVE OUR CUSTOMER SERVICE AND CUSTOMER RELASTIONSHIP WE HAVE CAME WITH A 6 STEPS RETURN POLICY

1. FORM: Completely fill out the Return Merchandise Authorization (RMA) form.

Incomplete RMA forms will be refused. or not process.

2. FAX/EMAIL: Fax or email the RMA form with a copy of a purchase invoice or invoice # to 1-562-667-2172/ SALES@deltawheel.com . An RMA number will be issued within 72 hours and is valid for 15 days.

3. PACK: To avoid damages, please make sure the product is packed properly. then ship the product(s) to Atlantic wholesalers west. We will NOT be responsible for any damages or lost items.

4. SHIP: Clearly print the RMA number on the outside of the shipping package and ship it to:

Atlantic Wholesalers west, Attn# RMA# , 4614 WHITTIER BLVD, LOS ANGELES CA 90022

We advised you to insure your shipping to cover for any damages during shipping or lost package!

5. INSPECTION(RMA procedures):

****Warranty item will be tested (By RMA Dept) and will be replaced if found any Defect.

**** Abuse, Not normal ware and tare or water damage item will not be replaced.

****Electronic devices such as (DLR, HEADLIGHTS, TAILIGHTS, etc..) will not be replaced if it was modified, or wire were cut.

****Any item that warranty label is removed or tampered will not be warranty

**** Item that were sent for warranty will be return the same form(Packaging) it was received .

**** Item that were sent for warranty and it's not our product!! will be destroyed!! we will not return back missed shipped product, it is your responsibility to confirm it is our item. if you want it back a (\$20 Shipping & Handling feel will be charge)

New Merchandise Returns

**** Customer must remove all added private labeling (if needed). If NOT removed, an additional 15% repackaging fee (new packaging+ labor) will be charged.

**** No returns on discontinued items, Special Orders or items that were purchased over 4 month ago.

**** return item will be credit at the amount of current sale price and not purchase price. (no cash refund , credit only)

6. COMPLETION:

RMA Dept will repack and send the replacement item to you at no charge. A tracking number will be issued fax or email to you

**** INT'L BUYER/ PURTO RICO/ ALSKA / HAWII PLEASE CONTACT YOUR SELLS REP FOR RMA DETAIL.

S.M.D

RMA

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please mark
below

Please ship Back Warranty

**Please Refund My account
for replacemnt warranty**

COMPANY NAME:	
ADDRESS:	
CITY:	
TELEPHONE:	
CONTACT:	
RMA	
Date:	/ /

LINE	item #	warranty	return	Purchase Invoice reference #	qty	REASON
1	S-194-5-W	X		12120	2	STOP WORKING SAMPLE
2	s-roll-w-6		X	12900	5	DOES NOT SALE SAMPLE
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